

Freight Charges, Terms & Conditions

FREIGHT CHARGES

Local and Interstate Freight Charges quoted below include GST. International freight does not attract Australian GST. Freight charges are charged per the table below except in the instance of the customer requesting shipping to a remote location or if the item to be shipped is physically large for little cost. Should this be the case the customer will be contacted, and a mutually agreeable freight charge will be negotiated before Look n Learn Store will process that order. For example, guitars below AUD\$600 would, likely, attract a further AUD\$20 freight charge due to physical size. Look n Learn Store will confirm all details with you prior to the customer being charged. Also all international orders will incur a AUD \$15.00 surcharge before calculation of the freight costs. International orders for guitars, amps, drums and other accessories will be subject to a further freight surcharge calculated relative to the order. This surcharge will be calculated manually by Look n Learn Store staff. We suggest you contact Look n Learn Store for a total freight charge prior to making your purchase.

All transactions must be cleared with financial institutions involved prior to goods being shipped. Delivery to Australian capital cities and major regional centers is between 2 and 10 days from the day of dispatch from Look n Learn Store. Customers will be advised via email once the goods have been shipped and by which carrier. If any goods are out of stock at the time of order, Look n Learn Store will inform the customer of when the stock is expected to arrive. Customers are welcome to contact Look n Learn at any stage during the order process to ensure complete satisfaction.

SHIPPING WITHIN AUSTRALIA guide only

SUBTOTAL (AUD\$)	FREIGHT within Australia	INTERNATIONAL (+\$15.00)
\$0.00 - \$49.99	\$7.50	\$10.85
\$50.00 - \$99.99	\$15.00	\$18.95
\$100.00 - \$199.99	\$18.50	\$29.95
\$200.00 - \$499.99	\$22.50	\$44.95
\$500.00 and over	\$42.00	POA

FREIGHT TERMS & CONDITIONS

FREIGHT WITHIN AUSTRALIA

Freight charges are kept as low as possible to ensure customer satisfaction. Bulky items of low value may incur a further freight charge over and above the checkout freight total. Look n Learn Store staff will contact you as soon as possible should your order attract any such freight surcharge. If customers would like an express delivery please contact Look n Learn Store and an

we would be happy to provide you with a price. All standard freight is delivered via Australia Post, Fedex, DHL or any other carrier Look n Learn Store deems best suited to the particular delivery. Look n Learn Store endeavors to deliver goods as quickly, safely, and as cost-effectively as possible. Should any unforeseen circumstances arise with respect to freight or supply of goods, Look n Learn Store will contact customers immediately to advise of the situation.

ORDERS OUTSIDE AUSTRALIA

All international orders incur a AUD \$15.00 surcharge before calculation of the freight costs. International orders for guitars, amps, drums and accessories will be subject to a further freight surcharge. This surcharge will be calculated by Look n Learn Store staff. We suggest you contact Look n Learn Store for a total freight charge prior to making your purchase.

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WARRANTIES FOR FAULTY OR DEFECTIVE PRODUCTS

In the unlikely event that you have a warranty claim Look n Learn Store will incur all freight costs for return items. **ALL** warranty repairs must be carried out through Look n Learn Store. If you have a warranty claim immediately contact Look n Learn Store at enquiries@looknlearnstore.com.au and you will be notified how to carry out your warranty repairs/replacement. DO NOT attempt to repair any equipment yourself without first contacting Look n Learn Store. As with all warranties, failure to comply with these conditions will ultimately void any warranty claims. Product warranties are covered by the respective manufacturers of the products and their respective distributors.

INTERNATIONAL ORDERS, CUSTOMS AND CURRENCY INFORMATION

Customers outside of Australia please note all prices are in Australian Dollars and, therefore, relevant exchange rates at the time of transaction approval will determine the exact cost of your purchase.

Customers within Australia and it's territories are required to pay a 10% Goods and Services Tax on purchases, this tax is excluded on all prices on the Look n Learn Store website.

Customers outside of Australia and it's territories are **not** subjected to Australian Goods and Services Tax on products and, therefore, the cost of goods for International orders will be exclusive of GST including international freight charges.

Contact Look n Learn Store enquiries@looknlearnstore.com.au for further information.

CUSTOMS AND IMPORT TAXES FOR ORDERS OUTSIDE AUSTRALIA

Look n Learn Store has no control over customs or import taxes and how they are charged. Customers receiving the order are responsible for paying all costs associated with moving their package through their country's customs or import tax system. Look n Learn Store cannot make

refunds to customers who do not receive shipments because they have declined to pay these costs. We recommend that you contact your local customs or import office for further information on what these charges may be before deciding on your purchase.